

Support for Children and Families



Together we love, learn and grow

Providing early help to our pupils and families at Harvington C of E First and Nursery School means we are more effective in promoting support as soon as we can. Early help means providing support as soon as a problem emerges, at any point in a child's life, from the foundation years onwards.

At Harvington C of E First and Nursery School we recognise the challenges that families face in bringing up children. There may be times when you need extra help and support. If this is the case please come and talk to us.

Key Personnel and Job Roles:

Mr Holdstock-Headteacher-Designated Safeguarding Lead (DSL) and mental health lead

Mrs Enstone-Deputy Headteacher-Deputy DSL and SENCo

Mrs McCaugherty-Home School Link/Pastoral Lead-Deputy DSL

Email: office@harvington.worcs.sch.uk or schoollink@harvington.worcs.sch.uk

Telephone: 01386 870412

The nominated safeguarding governor is: Mr Dhir

Home School Link/Pastoral Lead

Mrs McCaugherty is our Home School Link. The HSL works with our families to support in a range of areas including attendance, home routines, school equipment and learning. We have a clear communication system for families to contact our HSL. We run regular courses within school to promote family learning and hold workshops/drop-in sessions on a range of topics. The HSL runs structured intervention programmes to support children with Social, Emotional and Behaviour needs. The HSL is able to arrange further support from other agencies for families where necessary.

Mrs McCaugherty is trauma informed and bereavement trained.

Email:

schoollink@harvington.worcs.sch.uk

SEND/Inclusion

In our school we aim to offer excellence and choice to all our children, whatever their ability or needs. We have high expectations of all our children. We aim to achieve this through the removal of barriers to learning and participation. We want all our children to feel that they are a valued part of our school community.

Mrs Enstone is the school SENCo, email: send@harvington.worcs.sch.uk

Our Early Help Offer

Early Help is a pathway to supporting you and your child as they grow up when you or they may need further support or guidance.

Providing early help to our pupils and families at Harvington C of E First and Nursery School means we can improve outcomes for children, families, and communities, providing support as soon as a problem emerges, at any point in a child's life, from the early years through to teenage years.

Early Help can support children and their families who may be struggling with:

- Routines and family rules
- Families who may not be eating healthy food
- Keeping to a healthy lifestyle
- Children who are caring for a family member
- Children who may not want to go to school for different reasons
- Disability within the family including children being a young carer
- Children in the family have special educational needs (SEND)
- Children who may becoming involved in anti-social or criminal behaviour
- Children who go missing from home
- Children or parents / carers misusing drugs or alcohol
- Children at risk of being tricked, forced, or made to work in the criminal world
- Children who may need support because they may live in a home and see drug or alcohol abuse or adult mental health problems.
- Children who have parents who argue a lot (and sometimes might hurt each other) whether the parents live together or apart.
- Children at risk of being groomed to join groups which support illegal views
- A privately fostered child (a child from another family living within your family home)

Early help relies upon local groups and people in the community, sometimes we work together to help children, young people, and their families.

Everyone needs help at some time in their lives and therefore an ethos of early help is important for any school.

Local Services

Worcestershire Family Hub: <https://www.worcestershire.gov.uk/council-services/childrens-social-care/virtual-family-hub>

WORCESTERSHIRE VIRTUAL FAMILY HUB



What's on during the school holidays? (Ready Steady Worcestershire, Youth Groups, clubs and activities: <https://www.worcestershire.gov.uk/council-services/childrens-social-care/virtual-family-hub/holiday-activities-and-food-haf-programme>



<https://www.worcestershire.gov.uk/council-services/childrens-social-care/virtual-family-hub/best-start-worcestershire>

The **Best Start Worcestershire** pages bring together the wide-ranging support, information and resources that Worcestershire has to offer for expectant parents and families with babies and young children.

Worcestershire's Best Start in Life Strategic Plan 2026 to 2029 sets out a whole-system approach to improving outcomes from pregnancy through the early years, recognising the critical importance of these stages in shaping childhood outcomes and lifelong health and wellbeing. The plan builds on existing Best Start programmes and partnerships, bringing together health, education and community partners to work towards a shared ambition for children and families. By aligning prevention, early intervention and support for parents, the strategy focuses on improving health, wellbeing and child development, with a clear emphasis on increasing the number of children achieving a good level of development (GLD) at reception.

Foodbanks:



Caring Hands: <https://www.chands.org.uk/>

Vale Of Evesham Christian Centre
Bewdley Street
Evesham
WR11 4AD
England

Caring Hands in the Vale supplies emergency food parcels and other essential items for those who desperately need them. We do not undertake any assessments ourselves and operate on referral from a network of community based organisations. If you feel you are entitled to help you need to have a referral. Please note you will not be able to receive a food parcel without a referral slip.



Evesham Adventure Playground Pantry-<https://eveshamadventureplayground.org/Pantry-Lunches>

Evesham Adventure Playground, Woodlands, Evesham, Open Monday to Friday 10.00am until 12.00pm

Unlike a regular food bank, you don't need a referral: just come along. All we ask is that you take what you need, not what you can carry. Vegetables or pastries, fruit or eggs, packet sauces or cans - it's all free to a good home. We also supplement this with non-food products from time to time, as we know that simple things like toothpaste or sanitary products can make a huge difference when you're struggling. Similarly, we've started offering pet food as a key part of helping people's mental health and wellbeing.



Citizen Advice Bureau: <https://citizensadvicesw.org.uk/>

13 Port Street, Evesham, WR11 3LD

01386 712 100

Opening times

Monday: 10:00 am–4:00 pm

Tuesday: 10:00 am–2:30 pm

Wednesday: 10:00 am–4:00 pm

Thursday: 10:00 am–4:00 pm

Early Help Family Support District Team:

<https://www.4children.org.uk/Services/Detail/Wychavon-Early-Help-Evesham/>

Who is the service for?

- Families with children pre-birth to 19 year
- Families resident in Wychavon district: Droitwich, Evesham, Pershore and surrounding villages

Families can access the service via:

- Your local Early Help Area Team
- A local agency e.g. GP, School Nurse, Health Visitor, Community Midwife
- The Early Help Hub website at www.earlyhelphub.co.uk or by phoning: 01905 822666

We can help with:

- Family Routines
- Health and Wellbeing
- Keeping Safe
- Behaviour and Boundaries
- Social Networks
- Learning Support and opportunities
- Living & Life skills

Evesham Library: <https://www.worcestershire.gov.uk/council-services/libraries/find-library/evesham-library>

Oat Street, Evesham, WR11 4PJ

Days	Libraries Unlocked	Core Staffed Hours	Libraries Unlocked
Monday	8:00am to 9:30am	9:30am to 5:00pm	5:00pm to 8:00pm
Tuesday	8:00am to 9:30am	9:30am to 5:00pm	5:00pm to 8:00pm
Wednesday	8:00am to 8:00pm	Not applicable	8:00am to 8:00pm
Thursday	8:00am to 9:30am	9:30am to 5:00pm	5:00pm to 8:00pm
Friday	8:00am to 9:30am	9:30am to 5:00pm	5:00pm to 8:00pm
Saturday	8:00am to 10:00am	10:00am to 2:30pm	2:30pm to 8:00pm

Health (including mental health, emotional wellbeing, and sexual health)

School Health Nursing: <https://www.hacw.nhs.uk/services/service/school-health-nursing-service-worcestershire-15/>

We are part of the 0-19 Public Health Nursing Service. We provide a wide range of services to meet the needs of children, young people and their families. These include health needs questionnaires, the National Child Measurement Programme (NCMP) and ChatHealth text messaging service.

Chat Health: <https://www.hacw.nhs.uk/chathealth/>

Chat health is a free and confidential text service for young people in need of advice or support. To confidentially contact your school nurse, text: 07507331750

[Social Prescribing: Onside Advocacy, Worcestershire \(onside-advocacy.org.uk\)](https://onside-advocacy.org.uk)

Social Prescribers support you to take control of your health and look after yourself by making connections with the different types of community support available.

[CAMHS | Herefordshire and Worcestershire Health and Care NHS Trust \(hacw.nhs.uk\)](https://www.hacw.nhs.uk)

CAMHS provides mental health help to children, young people and their families across Herefordshire and Worcestershire

[Papyrus UK Suicide Prevention | Prevention of Young Suicide \(papyrus-uk.org\)](https://papyrus-uk.org)

Papyrus can offer suicide prevent support providing free and confidential helplines, advice, webchats, and resources.

[Home | Healthy Minds \(whct.nhs.uk\)](https://www.whct.nhs.uk)

Healthy Minds 24/7 mental health helpline provides support or advice if you, or someone you know, is experiencing a mental health crisis and needs urgent help. Its available 24 hours a day to anyone in Herefordshire and Worcestershire.

[Winston's Wish - giving hope to grieving children \(winstonswish.org\)](https://www.winstonswish.org)

Winston's Wish provide support for children and young people following the death of a sibling, parent, or a person important to a child.

[Home - Kooth](https://www.kooth.com)

Kooth is an online mental wellbeing community which offers free, safe, and anonymous support.

[Home | Healthy Minds \(whct.nhs.uk\)](https://www.whct.nhs.uk)

Sexual Health [Sexual health | Sexual health | Worcestershire County Council](#)

[Worcestershire Integrated Sexual Health Service \(WISH\) | Herefordshire and Worcestershire Health and Care NHS Trust \(hacw.nhs.uk\)](#)

WISH offer friendly and non-judgemental specialist services to support with information and advice, contraception, pregnancy, STIs and screening.

Under 21 Saturday Service - Clinic telephone lines are open between 10:00am – 12:30pm on Saturdays - **Please call: 01905 681673 for further details.**

Young People have a telephone consultation and are asked questions about their relationships. Callers will be advised what to do next and directed towards a clinic if necessary.

WISH have a dedicated Outreach nursing service. Referral forms can be found at www.knowyourstuff.nhs.uk The Outreach team see young and vulnerable people who couldn't otherwise access sexual health services.

Free STI test kits and contraception: [SH:24 Free Home STI STD Test | Sexual & Reproductive Health \(sh24.org.uk\)](#)

Bullying (including Cyberbullying)

If you are concerned your child or a child, you know is being bullied there are several services and useful links which can help you support your child as a parent. In the first instance if bullying is happening at school, please speak to a member of staff who will be able to help.

The following links will provide you with more information if you or someone you know is being bullied:

<https://www.worcestershire.gov.uk/sendiaass/sendiaass-support/search-our-sendiaass-support-z/bullying>

[Helping Children Deal with Bullying & Cyberbullying | NSPCC](#)

<https://www.kidscape.org.uk/resources-and-publications/>

Online Safety

If you have concerns around the safety of your child or a child you know online, the following links will provide you with information, support, and advice to help understand the risks and keep your child safe online:

- <https://www.thinkuknow.co.uk/parents/>
- [Online safety | Barnardo's \(barnardos.org.uk\)](#)
- <http://educateagainsthate.com/>
- www.internetmatters.org
- <https://www.bbc.com/ownit/the-basics/8-tips-for-staying-safe-online>

Sexting is the sending or receiving of sexually explicit images, videos or conversations online.

[Sexting and sending nudes | NSPCC](#)

<https://www.thinkuknow.co.uk/parents/articles/Nude-selfies-a-parents-guide/>

Relationships

The following services and links offer information, advice, and intervention on healthy relationships for your family and children:

[Healthy relationships | NSPCC](#)

Harmony At Home Worcestershire: Reducing Parental Conflict in partnership with organisations from our multi-agency reference group.

<https://www.worcestershire.gov.uk/council-services/childrens-social-care/virtual-family-hub/harmony-home>

CRUSH is an awareness raising and support programme to help young people make safe and healthy relationships. [Children and Young People Services | West Mercia Women's Aid \(westmerciawomensaid.org\)](#)

[Virtual Family Hub | Worcestershire County Council](#)

Friendships and relationship in teenagers

Making friends and starting new relationships are a big part of getting older. It's very common to fall out with friends or break up from relationships – which can be very difficult to deal with. You might also be in a relationship that doesn't feel right and need some advice about what to do. The websites below contain lots of information about making friends, peer pressure, healthy and unhealthy relationships, sex and much more. There is also information available for parents around how to talk to your child about friendships, sex and relationships.

[Childline - Friends, relationships and sex \(opens in a new window\)](#)

SEND (Special Educational Needs and/or Disabilities)

Please contact Mrs Enstone our SENCo for support/advice. Refer to our school newsletter for information about SEND drop ins and training.

If you are looking for information or advice the following links will help you:

[SEND Local Offer | Worcestershire County Council](#) or contact localoffer@worcschildrenfirst.org.uk

SEND Information, Advice, Support Service [SENDIASS Worcestershire and Herefordshire \(hwsendiass.co.uk\)](#)

[Social care support for children with disabilities | Worcestershire County Council](#)

The Online Family Hub has been developed to provide you with a range of different types of resources that are available to you online, on the phone or face to face that you can access directly.

The Family Hub can offer you support and information with the challenge's family life can bring.

[Virtual Family Hub | Worcestershire County Council](#)

Worcestershire Young Carers

Worcestershire Young Carers aim to identify, and support children and young people aged 7 to 24 years who have a caring role within the home and help look after a parent, sibling, or grandparent due to illness, disability, physical or mental health difficulties or substance misuse.

[Worcestershire Young Carers/Shropshire Young Carers | YSS](#)

[Young Carers and Young Adult Carers | Worcestershire County Council](#)

Finance, Housing and Employment

If you are facing challenges around employment and income, please contact the local job centre who can with offer support with jobseekers' allowance, incapacity benefit, employment and support allowance and income support:

Evesham Job Centre Plus, 3 High St, Evesham WR11 4DA, 0800 1690190

Worcester Job Centre Plus, Haswell House, Sansome Street, Worcester, WR1 1UZ
Telephone: 0845 6043719

Citizen's Advice Bureau [Worcester Citizens Advice – Worcester Citizens Advice Bureau and WHABAC \(Worcester Housing and Benefits Advice Centre\) \(citizensadviceworcester.org.uk\)](#)

For information on what financial and housing support is available in Worcestershire, please visit:

[Parenting, health and wellbeing, housing and relationship support | Worcestershire County Council](#)

Parenting Support

Parenting Talk is an online hub offering information, advice, and a free confidential online chat with a parenting advisor.

[Parent Talk - Support for Parents from Action For Children](#)

Family Information Service

Do you need advice and support around finding childcare? The following link will provide you with guidance: [Childcare | Worcestershire County Council](#)

Substance Misuse

[Swanswell - Cranstoun](#)

Here 4 Youth is support service for children and young people up to the age of 18 who may be struggling with their use of drug and / or alcohol. [Here4YOUth Worcestershire - Cranstoun](#)

Do you have a family member in prison?

Do you have a family member in prison which is having an impact on your child? Support is available to work with both the person in prison and your family.

[NICCO](#)

Families First provides support and guidance in a safe space, to enable the whole family to cope with the demands of having a partner, and parent, in prison: [About Us | YSS](#)

Get Safe

If you are worried your child is at risk of being tricked, forced, or made to work in the criminal world please speak to a member of staff and visit [Get Safe](#) for help and information:

[What is get safe? | Worcestershire County Council](#)

If you are experiencing any of these challenges or issues affecting family life, please contact a member of staff who will be happy to provide you with further advice and support.